

## Today's Take-Aways

### Regional Updates

- At this time there have not been any significant changes made at the regional level. Most of the current discussion revolves around managing COVID-19 alongside respiratory illnesses and opportunities for a common approach to testing and isolation procedures. More discussion to come.

### COVID-19 – PRH Updates

- Despite the fact that we currently have two active outbreaks and our staff positivity numbers are showing a slight increase, there have been no policy changes at this time.

### Vaccine Distribution

- Effective next week, the new Bivalent COVID-19 booster will be available for distribution to retirement homes, long-term care and hospitals in Renfrew County and our Vaccine Campaign Committee is in the process of working through the details regarding policies and procedures for rollout to staff.

We have also received notice that we can anticipate receipt of this year's flu vaccine in early October so we are working to offer both to staff as part of a clinic structure. Stay tuned for more details.



**To Honour The Residential School Survivors And Those Who Were Lost, Please Consider Wearing The Colour Orange On Friday, Sept. 30th, *The National Day for Truth and Reconciliation***

**Orange Shirt Day is a time to honour and uphold survivors and intergenerational survivors of the Indian residential school system, and to commemorate those who didn't return home.**

## TRUTH AND RECONCILIATION

**The inspiration for Orange Shirt Day came from residential school survivor Phyllis Jack Webstad. Phyllis recounted her first day of residential schooling at six years old, when she was stripped of her clothes, including the new orange shirt her grandmother bought her, which was never returned.**

**The orange shirt now symbolizes how the residential school system took away the indigenous identities of its students.**

# Today's Take-Aways Continued

## Lean Management

• Lean 101 Training has begun for the Management Team this week as we continue to move forward with Lean revitalization. Lean 101 is focused on the principles of Lean Thinking and the different components of the Lean Management System here at PRH. Training will continue over the next few months with refreshers on certain aspects of our daily management system – specifically, improvement huddles and status updates.

• Departments will soon notice some minor changes to huddle boards and some of our teams are excited to be getting their first-ever huddle board including Occupational Health and Safety.

• We would like to welcome Trudi Wren back to PRH. She will be supporting the Lean revitalization two days a week. Currently, she is providing support to teams at their improvement huddles.

## Accreditation

• In preparation for our April 2023 onsite survey, education materials continue to be circulated for use as part of huddle discussions.

• While some teams have already been doing some self-assessment work, others will soon be asked to come together to work on priority processes.

## Emergency Preparedness

• Code Purple (hostage situation) is September's Code of the Month. Acute Mental Health, Environmental Services, Lab, Pharmacy and Obstetrics will be taking part in a table top exercise to discuss what to do if this were to occur on their units. We encourage everyone to review the Code Purple policy as part of emergency preparedness planning, even if your unit is not participating in the exercise.

## Occupational Health and Safety

• Our COVID-19 staff numbers have returned to double digits. This was anticipated given the recent start of the new school year.

• Once again we would like to remind staff about the importance of PPE (personal protective equipment) compliance. The wearing of PPE required by the employer is not optional. In fact, it is a legal requirement of the Occupational Health and Safety Act that an employee wears the protective equipment required by the employer. As an employee, you can't lessen the protective level required such as wearing a surgical mask in place of an N-95. However, as an employee you can increase your protective level - wearing an N-95 where surgical masks are the level needed. This is based on your Point of Care Risk Assessment and comfort level for the situation you are facing.

If you are finding it difficult wearing your PPE, there are things you can do:

• Make sure your mask is comfortable. If not, book a fit test with Occ Health to trial a new mask.

• The same goes for eyewear. Make sure it's comfortable. There are a number of options available both in-house and externally.

• Take PPE breaks. Identify areas where you can step away from others and take a break from wearing your mask.

The wearing of PPE is not just to protect you. It is also there to protect your co-workers and patients. And in the end, because of the high risk environment you work in, it is there to protect your family as well.

## Departmental Updates

### Medical

• Starting next month, we will be working to integrate Health Care Aides as part of our team and we are looking forward to the support they can provide.

# CONSTRUCTION CORNER

## Tower A:

- Commissioning of the new equipment and systems is ongoing on the 5th floor as part of the *Cancer Care Project* for Pharmacy. We are hoping to get occupancy within the next couple of weeks.
- The *Surgical Day Care Project* Phase 1 abatement and demolition is now complete in the new chapel area, the new electrical room and in the Nutrition Room (Kitchenette). Asbestos abatement continues on the 3rd floor in the old OR area. We are anticipating occupancy of the new Chapel the week of October 6th. We will soon be moving into Phase 2 of the project which will have a 6-7 month duration.
- The Release of Information office and Hospital Coding Services were relocated from the 3rd floor to the 5th floor's former Finance office.
- The new physician lounge is nearing completion. We are currently awaiting arrival of the millwork for installation.
- We are currently planning for two major service shutdowns - one of all medical gases the week of October 10th and an extensive water shutdown to take place in late November or early December.

## Tower B:

- In patient room B376, the window was re-caulked on the outside using a boom lift and a water pressure test confirmed no water infiltration. However, we continue to experience some water leakage in other rooms from the rubber roof membrane which is in the process of being repaired.

## Tower C:

- The roof replacement work has been challenging with ongoing water leakage inside the building after each rain storm. The contractor is investigating probable issues with the product used and is taking steps to resolve the issue. Estimated completion is mid-October.
- We are in the process of finalizing the drawings for our hospital's new main entrance and hope to be able to go to tender for this within the next couple of months.

## Tower D:

- The roof restoration work was completed except for the metal flashing.

## Emergency Preparedness

On September 13th, staff from Chalk River Nuclear Labs visited PRH and completed a walk through of their role in responding to a Code Orange CBNRE event.

The CNL team worked with members of the PRH Emergency Preparedness team to create a standard work outlining the flow of contaminated critical and non-critical patients from CNL to our hospital.

The CNL team also spent time calibrating and updating their equipment found in the Code Orange response cabinet located in the Decontamination area.

**Question:** Do you know where the PRH Code Orange CBNRE Decontamination area is?

**Answer:** First floor, Tower A, next to the morgue. There is a door with swipe card entry adjacent to the entrance to the Lab.



# GRATITUDE

To include a special message in this section, email [celebration&recognition@prh.email](mailto:celebration&recognition@prh.email).

• The COVID-19 Command Centre is celebrating the **3rd Medical team** for the additional work they have had to do with regards to their most recent COVID-19 outbreak. It has been a challenging time for them but the work that they have done made a huge difference in containment of the outbreak.

• A huge thank you to **Staff Association Executive members Nyomi Immel, Sandra Griffiths, Sarah Selle, Roger Martin, and to Claire Johnson from the Foundation** who assisted with yesterday's Treat Day featuring Smith's Corn. It took a lot of physical work to bag 2,340 cobs of corn in order to fill the 390 pre-orders - a half dozen corn per person. Your efforts were greatly appreciated!

• The hospital's **Vaccine Campaign Committee** was celebrated at today's Management Team meeting for the recent work they have done to plan for the rollout to staff of both the Bivalent COVID-19 booster and the annual flu shot. Great work **Grace Weisenberg, Tina Davidson, Sheldon Higginson, Michelle Godsell, Lori-Ann Borne, Rachel England, Kirsten Johnson, in addition to Corey Graveline-Dumouchel and Peter Payton** from IT who have recently come on board.

## Equity | Diversity | Inclusion

### Upcoming Recognition and Celebration Dates

#### September

September 25 - Rosh Hashanah

September 30 - National Day for Truth and Reconciliation

#### October

Occupational Therapy Month

Breast Cancer Awareness Month

October 2-8 - Nuclear Medicine and Molecular Imaging Week

October 2-8 - Healthcare Supply Chain Week

October 3-7 - Healthcare Food Service Workers' Week

October 4 - Yom Kippur

October 6-12 - Physician Assistant Week

October 9-15 - Sterile Processing (MDR) Week



### Save the Date!

The PRH Staff Association is going ahead with planning for in-person events this holiday season!

#### **December 3 Dinner/Dance @ Germania Hall**

• Catering by Ullrich's

• Music by VSM Entertainment (Paul Lavigne)

#### **December 11 Family Party @Petawawa Civic Centre**

• Featuring the one-hour Rudolph Rocks performance by Junkyard Symphony

**More details to come!**



# Accreditation

## Whats a Tracer?

A tracer is the method surveyors use to evaluate priority processes during an on-site survey. During a tracer, surveyors observe and interact with a wide variety of team members, patients and families, and stakeholders to gather evidence about the quality and safety of care and services in a particular service area. Tracers help them evaluate both clinical (direct client care) and administrative (governance, leadership, management) processes. The tracer method is flexible and responsive, allowing surveyors to observe and interact directly with PRH team members, including patient and families, in their working and care environment. As they conduct a tracer, surveyors rate each criterion using “yes” (the criterion has been met), “no” (the criterion has not been met), or “not applicable” (the criterion does not apply). It is important to note that surveyors are not evaluating individual team members’ performance during a tracer. They are observing processes and procedures to assess compliance with the standards.

## A tracer has four main steps:

1. Reviewing files and documents: Surveyors review patient, human resource, or other files and documents related to the priority process they are evaluating.
2. Talking and listening: Surveyors meet with organization team members, patients, families, or partners who are related to the priority process they are evaluating. They may also chat with others as they move through the facility.
3. Observing: Surveyors observe processes, procedures, and direct care activities in the service areas, and tour the facility.
4. Recording: Surveyors record their perceptions and observations about what they see, hear, and read.

As we prepare for Accreditation, teams will be engaged in mock tracer activities.

## Foundation Celebrates Launch Of New Electronic Donor Wall





# Staff Appreciation Day

We want to say a big thank you to all the PRH staff and doctors who support the Foundation in so many ways throughout the year!

*September 29th*

*11am - 2pm*

*Night shift can come after 4:30pm*

Visit the Foundation Office located in Tower A, floor 1 and collect your *CANDY BAG* as a thank you from us to you!



## LifeWorks

**Access your Employee and Family Assistance Program 24/7 by phone or website.**

**English: 1-844-880-9142**

**French: 1-844-880-9143**

**[www.workhealthlife.com](http://www.workhealthlife.com)**

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